

In a phone survey of over 400 Bellevue residents,

- “Inadequate public transportation” was ranked as the most serious household problem.
- Those with incomes under \$25,000 were significantly more likely to say that inadequate public transportation is a major or moderate problem facing their household compared to those with incomes between \$25,000 and \$50,000 (31% compared to 14%).
- “Not being able to get special transportation for an elderly person or a person with a disability” was rated by 7% of respondents.

In an online survey conducted in May 2009 for providers of health and human services to low income individuals and families in Bellevue,

- 35 (80% of) respondents rated transportation as the top barrier for their clients in accessing services.

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Communities Count: Social and Health Indicators Across King County, 2008
www.communitiescount.org

Findings from a series of in-depth, open-ended interviews with middle income households across King County, indicated that

- Public transportation works poorly for households with children, particularly working parents who need to drop off and pick up children from childcare or have to negotiate afterschool activities.

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Community Assessment 2008, Puget Sound Educational Service District, Early Childhood and Family Support Services
<http://psesd.org/images/stories/ECFS/community%20assessment%202008%20report.pdf>

Participants identified transportation as one of the greatest gaps in services for families, specifically:

- Lack of public transportation
- Difficulty using public transportation due to the arrangement of schedules and stops
- Lack of door-to-door services,
- Costs for car repairs and the price of gasoline.
- Availability of services and the ability to access them is not uniform across King County.